



**2012**

**Annual Report**



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# 1. 20 years of European Citizenship, 20 years of CEV

*In 2012, the 20<sup>th</sup> anniversary of the signing of the Maastricht Treaty, CEV celebrated 20 years supporting volunteering infrastructure in Europe!*



In 1992, the **European Volunteer Centre/ Centre Européen du Volontariat** was established under Belgian law as a successful partnership between volunteer centres in Belgium, France, Italy and the UK. At the initiative of two Belgian Volunteer Centres, Vlaams Steunpunt Vrijwilligerswerk and l'Association pour le Volontariat, together with Centre National du Volontariat (France), National Centre for Volunteering (UK), and Centro Nazionale per il Volontariato (Italy) a meeting was held in Lucca, Italy in 1989 for the representatives of national and regional volunteer centres from eight European countries. The outcome of the meeting was a joint declaration for increased European cooperation.

The **European Volunteer Centre (CEV)** was founded in February 1990 on the basis of that declaration, and in 1992 was officially granted the status of *international non-profit organisation* registered under Belgian law. For 20 years CEV has distinguished itself as the representative voice for volunteering infrastructure in Europe, working to strengthen the infrastructure for volunteering across Europe and to promote volunteering as an expression of European values and European citizenship as envisaged in the Maastricht Treaty. CEV's vision is a Europe in which volunteering is central in building a cohesive and inclusive society based on solidarity and active citizenship.

Now a **network of over 80 national, regional and local volunteer centres and volunteer support agencies across Europe**, CEV collaborates with all stakeholders to promote and support volunteering through advocacy, knowledge sharing and capacity building & training. CEV reaches out to the many thousands of volunteers and volunteer organisations who look to volunteer centres as a source of support in bringing the European dimension to their work.

**CEV is a network of over 80 national, regional and local volunteer centres & volunteer support agencies across Europe.**

**CEV full member organisations** are national or regional volunteer centres and volunteer development agencies throughout Europe whose main mission is the promotion of volunteering. CEV also has **associate members** such as local volunteer centres and organisations who work on a range of issues but have volunteering within their priorities. **Partnership with CEV** is open to any stakeholder that is willing to support CEV and its mission to contribute to the creation of an enabling political, social and economic environment in Europe where the full potential of volunteering can be realised.



**20 years supporting volunteering in Europe!**

## CEV Member Organisations:

	Name	Website	Contact
BE	Interessensgemeinschaft Freiwilligenzentren Österreich (IGFÖ)	www.freiwilligenzentrum.at	martin.oberbauer@wienerhifswerk.at
BE	Association pour le Volontariat	www.volontariat.be	info@volontariat.be
BE	The Confederation of European Senior Expert Services (CESES)	www.ceses.net	info@ceses.net
BE	Het Punt vzw - Steunpunt Vrijwilligerswerk Brussel	www.hetpuntbrussel.be	hetpuntbrussel@gmail.com
BE	Plate-forme Francophone du Volontariat	www.levolontariat.be	info@levolontariat.be
BE	Vlaams Steunpunt Vrijwilligerswerk vzw	www.vrijwilligersweb.be	info@vsvw.be
BE	Volunteers.be	www.volunteers.be	info@volunteers.be
BA	OSMIJEH	www.osmijeh.com.ba	osmijeh@bih.net.ba
BA	South East European Youth Network (SEEYN)	www.seeyn.org	info@seeyn.org
BA	Omladinski Komunikativni Centar (OKC)	www.okcbl.org	okcbl@okcbl.org
BG	NM Women and Mothers Against Violence	www.bebe.bg	bebe_bg@abv.bg
HR	SMART	www.smart.hr	smart@smart.hr
HR	Volonterski centar Osijek	www.osvolonteri.hr	osvolonteri@osvolonteri.hr
CY	The Pan Cyprian Volunteerism Coordinative Council	www.volunteerism-cc.org.cy	info@volunteerism-cc.org.cy
CZ	HESTIA	www.hest.cz	info@hest.cz
CZ	Dobrovolnické centrum	www.dcul.cz	dcul@dcul.cz
DK	Center for frivilligt socialt arbejde	www.frivillighed.dk	info@frivillighed.dk
DK	Frivilligcentre og Selvhjælp Danmark (FriSe)	www.frise.dk	frise@frise.dk
EE	MTÜ Vaba Tahe	www.vabatahtlikud.ee	info@vabatahe.ee
FI	Kansalaisareena	www.kansalaisareena.fi	kansalaisareena@kansalaisareena.fi
FR	France Bénévolat	www.francebenevolat.org	contact@francebenevolat.org
FR	Espace Bénévolat	www.espacebenevolat.org	contact@espacebenevolat.org
FR	RockCorps	www.orangerockcorps.fr	info@rockcorps.fr

	Name	Website	Contact
DE	Arbeitsgemeinschaft des Bürgerschaftlichen Engagements (ARBES)	www.arbes-bw.de	walter-schmidt@arbes-bw.de
DE	Bundesnetzwerk Bürgerschaftliches Engagement (BBE)	www.b-b-e.de	info@b-b-e.de
DE	Deutscher Caritasverband	www.caritas.de	info@caritas.de
HU	Talentum Alapítvány az Önkéntesség Támogatásáért	www.talentumonkentes.hu	kozpont@talentumonkentes.hu
HU	Önkéntes Központ Alapítvány	www.oka.hu	farkas.emese@onkentes.hu
IE	Volunteer Ireland	www.volunteer.ie	info@volunteer.ie
IT	CSV Marche	www.csv.marche.it	segreteria@csv.marche.it
IT	CELIVO - Centro Servizi al Volontariato	www.celivo.it	celivo@celivo.it
IT	Centro Servizi Volontariato Friuli Venezia Giulia	www.csv-fvg.it	info@csv-fvg.it
IT	Centro Nazionale per il Volontariato	www.centrovolontariato.net	cnv@centrovolontariato.it
IT	CSV Basilicata	www.csvbasilicata.it	regionale@csvbasilicata.it
IT	Coordinamento Nazionale dei Centri di Servizio per il Volontariato (CSVnet)	www.csvnet.it	segreteria@csvnet.it
IT	Coordinamento Regionale dei Centri di Servizio per il Volontariato della Lombardia	www.csvlombardia.it	segreteria@csvlombardia.it
IT	CSV Sardegna Solidale	www.sardegناسolidale.it	csv@sardegناسolidale.it
IT	SPES - Centro di Servizio per il Volontariato del Lazio	www.volontariato.lazio.it	info@volontariato.lazio.it
IT	ANPAS - Associazione Nazionale Pubbliche Assistenze	www.anpasnazionale.org	segreteria@anpas.org
LV	brīvprātīgais.lv	www.brivpratigais.lv	brivpratigais@brivpratigais.lv
LU	Agence du Bénévolat	www.benevolat.lu	agence.benevolat@pt.lu
MT	SOS Malta	www.sosmalta.org	info@sosmalta.org
MT	The National Council of Women of Malta	www.ncwmalta.com	info@ncwmalta.com
NL	MOVISIE	www.movisie.nl	info@movisie.nl

	Name	Website	Contact
NL	Vereniging Nederlandse Organisaties Vrijwilligerswerk (NOV)	www.nov.nl	algemeen@nov.nl
NL	Coöperatie VGZ UA	www.cooperatievgz.nl	http://www.vgz.nl/service/contact
PL	Fundacja Dobra Sieć	www.dobrasiec.org	biuro@dobrasiec.org
PT	Confederação Portuguesa do Voluntariado (CPV)	www.convoluntariado.pt	conf.voluntariado@gmail.com
PT	Conselho Nacional para a Promoção do Voluntariado (CNPV)	www.voluntariado.pt	CNPV@seg-social.pt
PT	Fundação Eugénio de Almeida	www.fundacaoeugeniodealmeida.pt	geral@fea.pt
PT	Liga Portuguesa Contra o Cancro - Núcleo Regional do Sul	www.ligacontracancro.pt	nucleosul@ligacontracancro.pt
PT	Banco de Voluntariado de Tavira	bancodevoluntariadodetavira.blogs.sapo.pt	banco.voluntariado@cm-tavira.pt
RO	Pro Vobis - Centrul National de Resurse pentru Voluntariat	www.provobis.ro	provobis@provobis.ro
RO	VOLUM	www.federatiavolum.ro	office@federatiavolum.ro
RO	Centrul de Voluntariat Reșița	www.voluntariat-resita.ro	voluntariat_resita@yahoo.com
RU	Perm Center of Volunteerism Development (PCVD)	www.dobrovoblago.ru	info@dobrovoblago.ru
SI	Slovenska filantropija	www.filantropija.org	info@filantropija.org
ES	Federació Catalana de Voluntariat Social	www.voluntaris.cat	comunicacio@voluntaris.cat
ES	Plataforma de Entidades de Voluntariado de la Comunidad de Madrid (FEVOCAM)	www.fevocam.org	info@fevocam.org
ES	Fundación de la Solidaridad y el Voluntariado de la Comunitat Valenciana (FUNDAR)	www.fundar.es	info@fundar.es
ES	Plataforma Andaluza de Voluntariado (PAV)	www.voluntariadoandaluz.org	info@voluntariadoandaluz.es
ES	Plataforma del Voluntariado de España (PEV)	www.plataformavoluntariado.org	info@plataformavoluntariado.org
ES	Plataforma de Voluntariat Social de la Comunitat Valenciana (P.V.S.C.V.)	www.platavoluntariado.org	platavol@platavoluntariado.org
ES	L'Associació Catalana de Familiars i Usuaris de Centres Geriàtrics (ACFUC)	www.acfuc.voluntariat.org	acfuc_tuteles@telefonica.net

	Name	Website	Contact
ES	Federació d'Organitzacions Catalanes de Gent Gran (FOCAGG)	www.focagg.org	focagg@focagg.e.telefonica.net
ES	Fundació Catalunya Voluntària	www.catalunyavoluntaria.cat	info@catalunyavoluntaria.cat
ES	Fundación Cibervoluntarios	www.cibervoluntarios.org	info@cibervoluntarios.org
ES	Oficina de Voluntariado y Solidaridad, Universidad Pablo de Olavide	www.upo.es	www.upo.es
ES	Federación Plataforma de ONG's de Voluntariado de Tenerife	www.voluntarioscanarias.com	plataforma@voluntarioscanarias.com
ES	Agencia Andaluza del Voluntariado	www.juntadeandalucia.es	www.juntadeandalucia.es
ES	Departament de Benestar Social i Família, Direcció General d'Acció Cívica i Comunitària, Generalitat de Catalunya	www.20.gencat.cat	www.20.gencat.cat
ES	Federación de Asociaciones de Voluntarios de "la Caixa" (FASVOL)	www.brasocial.lacaixa.es	www.brasocial.lacaixa.es
SE	Social Forum	www.socialforum.se	kansli@socialforum.se
CH	ICVolunteers	www.icvolunteers.org	info@icvolunteers.org
TR	Özel Sektör Gönüllüler Derneği (ÖSGD)	www.osgd.org	osgd@osgd.org
UK	Volunteer Development Scotland	www.vds.org.uk	vds@vds.org.uk
UK	Volunteering England	www.volunteering.org.uk	ncvo@ncvo-vol.org.uk
UK	The Conservation Volunteers (TCV)	www.tcv.org.uk	information@tcv.org.uk
UK	Voluntary Service Overseas (VSO)	www.vso.org.uk	enquiry@vso.org.uk
UK	Volunteer Now	www.volunteernow.co.uk	info@volunteernow.co.uk

More information via [www.cev.be/member-organisations](http://www.cev.be/member-organisations).





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## Board of Directors



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## CEV is supported in its work by a Board of Directors and by a secretariat team based in Brussels

The **CEV Secretariat** is located at the heart of the “European district” in Brussels and co-ordinates CEV’s activities by:

- **Sharing knowledge** through research, publications, social media and expert input at training courses and other events.
- **Developing partnerships** with EU and other institutions at different levels, civil society organisations as a member of various Alliances, and with other volunteering stakeholders.
- **Advocating for supportive volunteering policies** as a member of EU expert groups, attending and presenting at various hearings and consultations and organising CEV policy conferences.
- **Training members and other stakeholders** on volunteering related issues.

### The CEV Secretariat 2012:

Director: **Gabriella Civico**  
Policy and Projects Officer: **Daniela Bosioc**  
Communications and Events Officer: **Andrea Nagy**  
Administrative Assistant: **Chau Pham**



## CEV was represented\* by the Secretariat and Board members at...

- The European Commission's Expert Group on Young Volunteers Mobility Meeting **Vilnius (LT)** and **Berlin (DE)**
  - 20th Anniversary event: **DG ECHO** Humanitarian Aid and Civil Protection
- Seminar on Youth, Entrepreneurship, Volunteering and Corporate Social Responsibility (CSR) **DG EMPL**
  - How the Cyprus EU Presidency will respond to the social consequences of the EU crisis **Nicosia (CY)**
    - **Europe for Citizens Structured Dialogue**
- **Social Exclusion in European Cities: Training Volunteers to meet the Challenge**-MEP Hannu Takkula and MEP Gianni Vattimo at the **European Parliament**
  - Funding strategies: Building the case for homelessness **Committee of the Regions FEANTSA and HABITAT**
- **Local and regional authorities working to foster EU citizenship on the road to the European Year of Citizens 2013 Committee of the Regions**
  - **The involvement and participation of older people in society European Economic and Social Committee**
    - **Expert workshop on the Voluntary Corps DG ECHO Humanitarian Aid and Civil Protection**
- **Political Briefing Understanding the economic & social context of volunteering and its importance in the current climate East Riding of Yorkshire (UK)**
  - **International Congress organised by the Mexican Centre for International, Resources for Civil Society Organisations (CERI) Queretaro, Mexico**
    - **Social Care in Times of Crisis- Red Cross EU Office Brussels (BE)**
- **Second Annual Convention of the Platform against Poverty and Social Exclusion European Commission & the Cyprus Presidency in Brussels (BE)**
  - **Improving the quality of community-based voluntary service Podgorica (ME)**
- **Building learning societies: recognition and validation of learning outcomes of social work and volunteering SOLIDAR and CEMEA Brussels (BE)**
  - **Service Innovation Summit Madrid (ES)**

## 2.

## European Years

### Follow-up on the European Year 2010

CEV was represented in the Second Annual Convention of the European Platform against Poverty and Social Exclusion.

### Follow-up on the European Year of Volunteering 2011

As part of the final EYV Alliance activities CEV members were involved in P.A.V.E launches in various EU countries and supported its translation into different languages. Together with other European networks active in volunteering CEV continued to ensure effective and coherent follow-up to EYV 2011 and its legacy, through the implementation and promotion of the Policy Agenda for Volunteering in Europe (P.A.V.E.).

### Member of the Alliance for European Year of Citizens 2013

CEV was a promoter in the campaign for the European Year of Citizens 2013 and was elected as a member of the Steering Committee of the European Year of Citizens 2013 Alliance (EYCA).

### European Year of Active Ageing and Solidarity between Generations 2012

CEV advocates for age-friendly environments and the role of volunteering in fostering solidarity between generations. CEV was represented at opening conference of the European Year of Active Ageing and Solidarity between Generations, by The National Knowledge & Development Centre of Volunteering in Denmark.



European Seniorforce Day  
Harnessing the Power of Senior  
Volunteers, 1 October

Thematic seminar *Creating Age-Friendly Environments* organised by Age Platform Europe and the Committee of the Regions.



### 3.

## Policy/Advocacy

*CEV aims to act as a bridge for communication between volunteer infrastructure organisations and the work of the European institutions contributing to the development of policies, to promote and support the role of volunteering as an expression of active citizenship in Europe.*

### Recognition of learning



Working with the EU institutions charged with the development of European tools to allow for better recognition of learning through volunteering has been a priority for CEV, particularly in the framework of Europass. Whilst recognizing and supporting volunteering as a source of non-formal and informal learning CEV has been concerned with ensuring that a balance is kept in order not to move the focus from the beneficiaries of volunteering to the benefit of the individual in the form of qualifications or recognition of skills. Safeguarding recognition tools to be relevant for all forms of volunteering and not just those in the framework of EU programmes was another demand of CEV.



### EU Aid Volunteers

On 19 September 2012, the European Commission DG ECHO published the Proposal for a Regulation Establishing the European Voluntary Humanitarian Aid Corps. The proposal announced the name of the voluntary corps, "EU Aid Volunteers", and presented elements of the future programme, based on consultations and impact assessment that CEV and its members had been engaged with. CEV regards this framework as an opportunity not only to promote volunteering to European citizens and enable international volunteering, but also as a way to foster the sense of citizenship and solidarity within Europe. Under the multi-annual framework 2014-2020 this initiative should create 10,000 opportunities for European volunteers in humanitarian operations worldwide.

### European Volunteer Measurement

The planning phase of the European Volunteer Measurement Project (EVMP) involving CEV Johns Hopkins University Center for Civil Society Studies and Centro di Servizio per il Volontariato del Lazio SPES (IT), funded by the Association of Italian Banking Foundations and Savings Banks, ended in April 2012. The advocacy campaign for the collection of European data on volunteering in a systematic and comparable manner using the ILO Manual for the Measurement of Volunteer Work continued through the support of CEV, EVMP partners, civil society, EU institutions and the Network of European Foundations, together with the support of CEV members, partners and focal points. The momentum was kept around Europe through the dissemination of the ILO Manual in training workshops, conferences and other events.

### CEV joins the European Economic and Social Committee Liaison Group



CEV was accepted as a member of the European Economic and Social Committee (EESC) Liaison Group together with Volonturope, to represent the Volunteering Sector. The EESC Liaison Group was created in 2004 with the aim to ensure a stronger dialogue and more structured cooperation with European civil society organisations and networks.

### CSR and Volunteering



Volunteering as an expression of solidarity and social engagement gained ground as part of Corporate Social Responsibility (CSR) policies. Encouraging Employee volunteering in the framework of CSR policies became a more central component of CEV's work supporting the collaboration of businesses, organisations and institutions in developing employee volunteering and employer-supported volunteering. The connection between CSR, volunteering and entrepreneurship was developed together with the European Commission in their groundbreaking conference in Brussels where CEV was given responsibility to moderate one of the panels.

### Cross-border volunteering

As a member of the European Commission's Expert Group on Young Volunteer Mobility. CEV works to ensure that proper support is in place to guarantee the quality of cross-border volunteer experiences and their accessibility for hard to reach groups. In discussions on the new generation of EU programmes under the 2014 – 2020 MFF CEV highlighted the value of and need for EU funded opportunities for cross border mobility of volunteers especially through EVS, Grundvig and their successor programmes.



## 4.

## Knowledge Sharing

**CEV** aims to serve as a knowledge & research resource for volunteering funding and practice in Europe.

### A. Communication Tools

In 2012, the CEV logo was refreshed to embody the four pillars of its work, and thus to symbolise the continuous efforts CEV undertakes for the full potential of volunteering to be realized. Similarly, this year CEV communication tools were diversified. A new website was built to incorporate the possibility for discussion and exchange of information through the comments fields associated with the different items and a versatile approach to social media was adopted. You can follow CEV on [Facebook](#), [Twitter](#), [Flicker](#) and also read CEV [publications](#) on [Issuu](#).



Video reports on CEV Members Study Visit and on the CEV Symposium *We're in this together?* were published on the CEV [YouTube channel](#).

### B. Statements and publications

#### New Publication: Volunteering Infrastructure in Europe

CEV launched the Volunteering Infrastructure in Europe publication comprising details about the physical structures, support mechanisms, human resources, knowledge, research and sustainable funding, made available to support volunteers and volunteer organisations in 29 European countries. It includes chapters on Albania, Austria, Belgium, Bosnia and Herzegovina, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Macedonia, Malta, Moldova, Montenegro, the Netherlands, Poland, Portugal, Slovakia, Slovenia, Spain, Switzerland and the United Kingdom. Collecting all the data was made possible by the expertise and availability of professionals in the volunteering sector, CEV members and partner organisations.

*Available on [www.cev.be](http://www.cev.be).*



### Copenhagen Messages

Delegates discussed ways in which collaboration between different sectors can be best achieved during the CEV Symposium ***Volunteering for stronger societies through innovation and cross-sector collaboration***, in Copenhagen (DK), in May 2012. Representatives of volunteer involving organisations, governments and EU institutions together with students and volunteers formulated the Copenhagen Messages.

*Available on [www.cev.be](http://www.cev.be).*



### Research Paper on volunteer measurement

CEV, the Center for Civil Society Studies at the Johns Hopkins University and SPES, partners in the European Volunteer Measurement Project presented the paper titled ***Institutionalising the measurement of volunteering: Insights from the European Volunteer Measurement Project*** at the International Society for Third Sector Conference, taking place in Siena, Italy, in July 2012.

### CEV Cascais Conclusions

...sum up the reflections and discussions that took place during the closing session of the autumn 2012 CEV Symposium ***Are we in this together?*** on the role of volunteering in active ageing and intergenerational solidarity, which was held in Cascais (PT), in October 2012.

*Available on [www.cev.be](http://www.cev.be).*



### Input on volunteering in sport

CEV contributed an article to the scientific journal *Sport and Citizenship*, entitled ***Meeting the challenges through good cross-sector collaboration***. The article addresses the role of volunteering in sport with an emphasis on quality volunteering.

## 5. Partnerships/Networking

**CEV** aims to develop partnerships and alliances with key stakeholders across all sectors to promote and win recognition for volunteering as an expression of active citizenship in Europe.

### Spring CEV GA and Symposium in Copenhagen, Denmark

Volunteering for stronger societies through innovation and cross-sector collaboration was held in Copenhagen (DK), in the Danish Parliament and it was organised under the auspices of the Danish Presidency of the EU Council together with CEV member the National Knowledge and Development Centre of Volunteering.

*More details on [www.cev.be](http://www.cev.be).*

### Autumn CEV GA and Symposium in Cascais, Portugal

*We're in this together? Volunteering and age-friendly societies* was held in Cascais (PT) and tackled the issue of volunteering in the context of the European Year of Active Ageing and Solidarity between Generations 2012. It was co-organised with CEV member the Portuguese Volunteer Confederation (CPV).

*More details on [www.cev.be](http://www.cev.be).*

Partner Institutions, Networks and Organisations:

**European Commission**  
**European Parliament**  
**European Economic and Social Committee**  
**Committee of the Regions**  
**United Nations Volunteers**      **Eucis-LLL**  
**Johns Hopkins University**      **EACEA**  
**AGE Platform**      **International Association for Volunteer Effort (IAVE)**  
**European Youth Forum**  
**Caritas-Europa**      **Eurodiaconia**  
**Red Cross**      **Volonteurope**  
**EU Office**      **COFACE: Confederation of Family Organisations in the European Union**

## 6. Training/Capacity Building

### CEV joins REVEAL Project:

CEV joined as associate partner the project REVEAL - Raising Effectiveness of Volunteering in Europe through Adult Learning (LLP Grundtvig Multilateral Projects), run by a consortium of 8 partner organisations from 6 European countries including 3 CEV members.

### Training Course in Advanced Volunteer Management

CEV, in partnership with Youth Cultural Center Bitola, (MK) and the South East European Youth Network, contributed its expertise to build the capacity of volunteer centres and volunteer support organisations in South-East Europe, in a training course on Advanced Volunteer Management.

### NETAge Project

CEV is a partner of the NETAge Project, managed by CEV member CSV Marche. The project aims to promote regional social development encouraging networking of relevant public and volunteering stakeholders to boost innovation in the delivering of social and health care services.

**CEV** aims to promote innovation and good practice in the field of supporting and reinforcing volunteering, participation and active citizenship through exchange, structured dialogue and network-building.

### CEV Members Study Visit

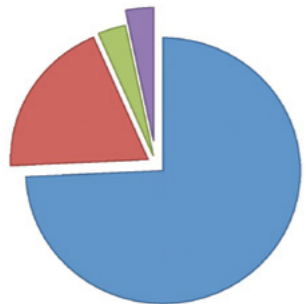
CEV hosted a group of nine voluntary sector delegates from member organisations in Denmark, Finland, France, Italy, and Slovakia for the 2012 edition of CEV Job Shadowing – study visit. The programme of the visit included an introduction to the European Union, its institutions and functioning, the European policy landscape and policy-making processes, presentations on existing and new EU Programmes, visits to institutions, workshops on how to link policy and practice, as well as meetings with country representatives.



# 7.

## Finances

### Expenditure



### Operating costs -210.644 Euros

- 73% Staff salary
- 18.9% General expenditure
- 4.9% Conferences
- 3.2% Staff travel and subsistence

### Income



- 60% EU operating grant
- 31% Membership contributions
- 6% Other income
- 3% Income from events



# 2012

European Volunteer Centre | Centre Européen du Volontariat | CEV

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