

# VOLUNTEERING IN EVENTS (& how to keep Solidarity at the Heart of it)

June 19th 2020

WEBINAR REPORT



The **#COVID19 crisis** has changed many aspects of life, including the cancellation and postponement of many events that would have involved volunteers. At CEV, we are confident that in the future citizens will once again be able to engage as volunteers with one another in the framework of event organisation and delivery in a variety of contexts and for a wide range of causes.

In replacement of the cancelled Capacity Building Conference in Galway (April 2020), that was intended to prepare the tool kit through a collaborative process, the webinar presented a Draft **Toolkit for "Volunteering in Events"**. The toolkit reflects the new reality in which we find ourselves and includes ideas for recruiting & managing volunteers in such a way as to and provide the biggest added value and safety for the success of the event, the wider community and the volunteers themselves. In the tool kit, we sought to identify what are the specificities of volunteering in large events in the recovery phase from the COVID19 crisis and longer term. The tool kit includes suggestions about how volunteering in events can best lead to longer term volunteering for those who are interested to further contribute as a volunteer in other contexts as well as [how to maintain solidarity as a basic concept central to volunteering in events](#). It also has sections dedicated to how the well-being of volunteers in events can be protected, how the question of their skills development can be best approached and how to better understand and support the motivation of volunteers in events in order to improve support and value-added for all.

During the webinar and after two informative and thought-provoking keynote presentations, participants had the opportunity to explore the draft tool kit and provide their feedback and suggestions for improvement.

# Webinar Agenda

13:00 - 13:30

**Opening Session**

Technical briefing and introduction to the agenda  
Welcome words CEV President Lejla Šehić Relić

13:30 - 13:50

**Keynote Presentation from Jurgen Grotz Director Institute for Volunteering Research University of East Anglia (UK): "Coming together: considering the solidarity dimension in event volunteering"**

13:50 - 14:10

**Silvia Cannonieri, CSV Lombardia: "Volunteering in Expo2015. A step towards new forms of engagement"**

14:10 - 14:30

**Draft Tool Kit presentation**

14:30 - 15:30

**Parallel workshops**

**"Exploring the Tool Kit"**

- Questions for authorities granting licences and permissions to events engaging volunteers
- Questions for Event organisers engaging volunteers
- Questions for entities recruiting volunteers for events
- Questions for Volunteers considering volunteering for an event

15:30 - 16:15

**Feedback**

16:15 - 16:30

**Closing**



CSVnet LOMBARDIA  
confederazione regionale dei centri di servizio per il volontariato

**Volunteering in Expo2015.**  
A step towards new forms of engagement

Silvia Cannonieri  
presentation



Lejla Šehić Relić



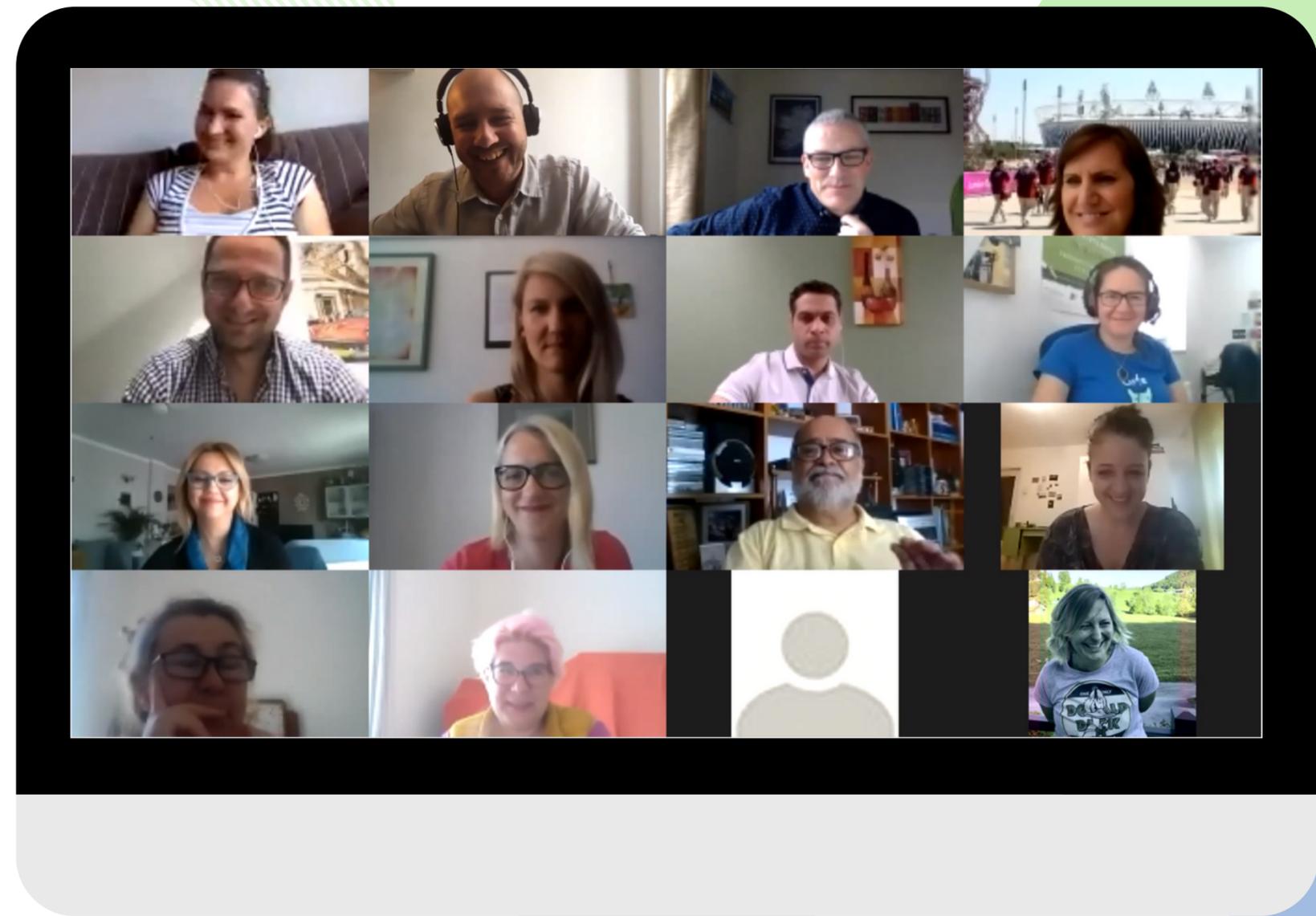
Introduction  
Reflecting on the current COVID-19 crisis.

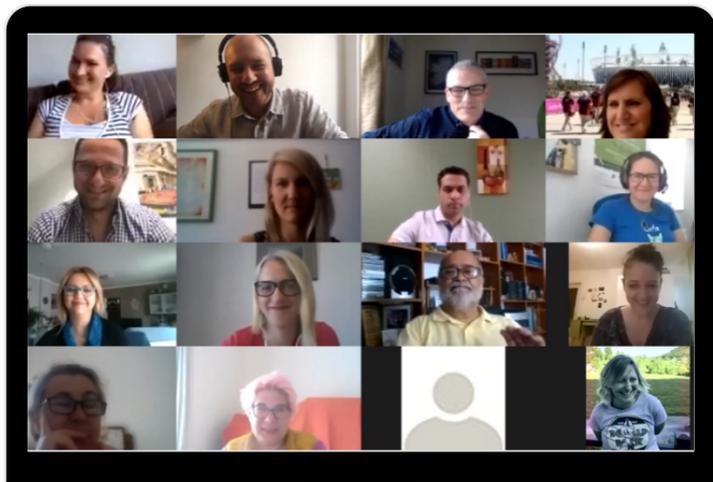
Reflecting on volunteer opportunities in events

Jurgen Grotz  
presentation

The webinar gathered **68** participants from **19** countries and at the start of the webinar they shared the word that best represented their feeling about volunteering in relation to the COVID19 crisis.

too much surreal  
 uncertain isolated  
 introspection new dynamics  
 revealing lots of coordination essential  
 😎 missing working with them  
 fast answer new opportunities  
 break adaptation budha time  
 halted big help attention  
 confusion touching challenging energizing  
 nature learning  
 changing





*"The crisis has also shown how important the volunteers and civil society is, but has challenged our role in the future recovery process".*  
*Lejla Sehic Relic*



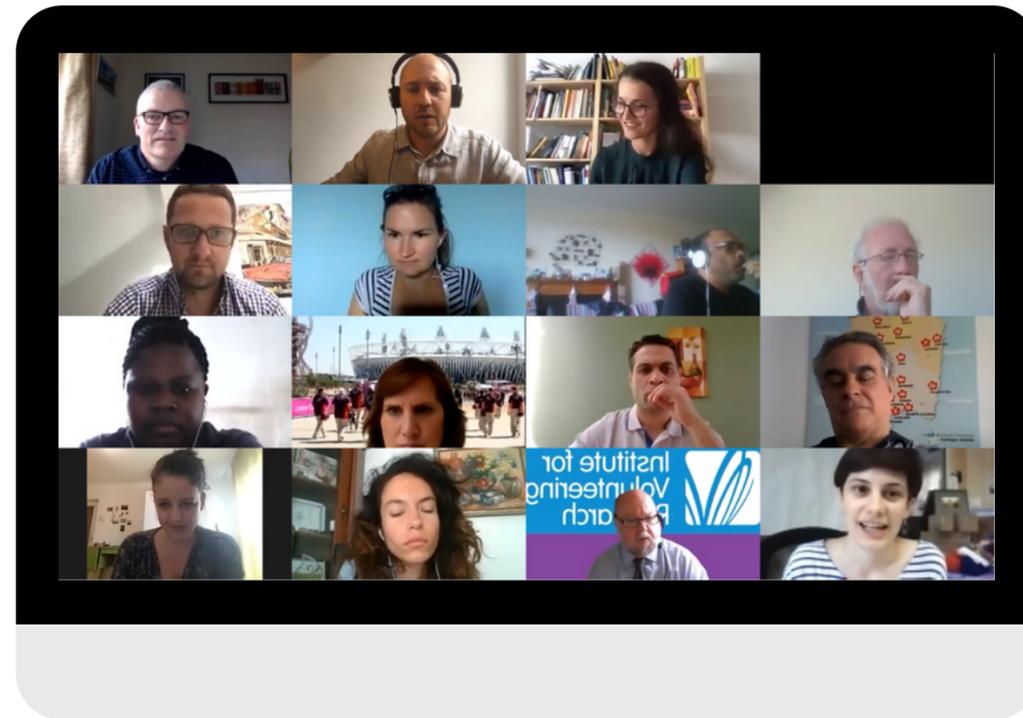
*"We put processes that we want to talk about, into the context and that we understand the values of the communities in which the events are happening, values of organisers, values of the volunteers, and most importantly the values of ourselves."*

*Jurgen Grotz*



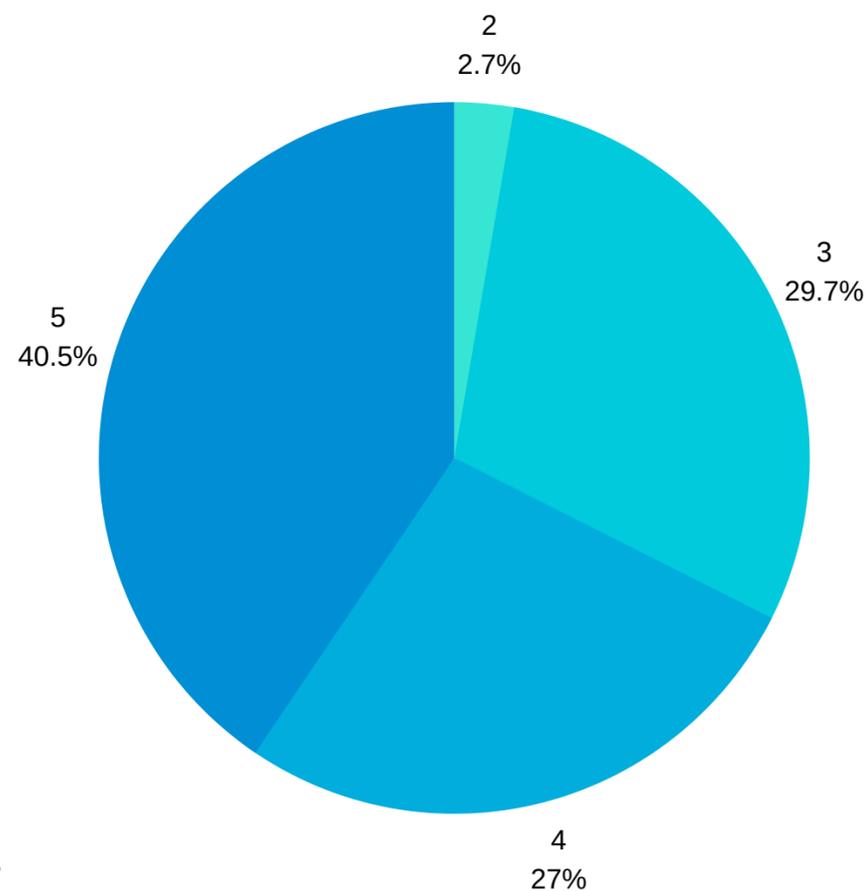
*"In order to enable future involvement in volunteering activities, it is crucial to give to the experience an added value. This is why volunteer organisations can make the difference with any kind of event organiser."*

*Silvia Cannonieri*

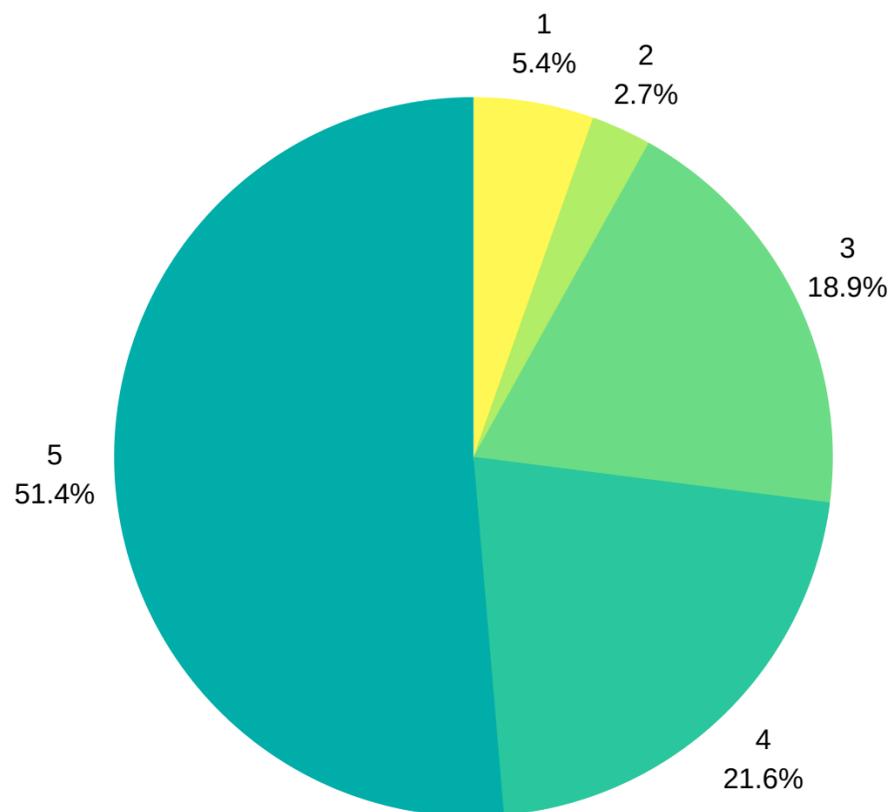


# PARTICIPANTS' EVALUATION OF THE WEBINAR

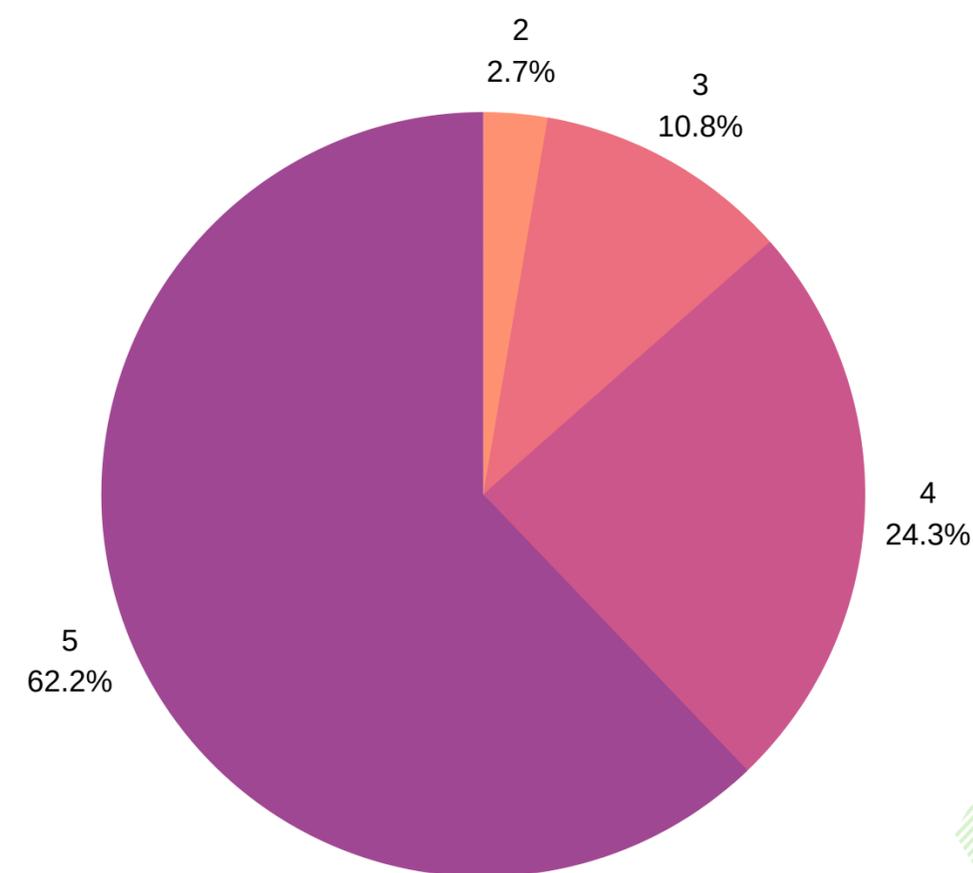
**Legenda:**  
**1: Not at all**  
**2: Insufficient**  
**3: Sufficient**  
**4: Good**  
**5: Very Good**



**Was the meeting useful?**



**Was the preparatory info useful?**



**Was the technical support ok?**

LET'S STAY IN TOUCH!



<https://www.instagram.com/volunteeringcev/?hl=en>



<https://www.facebook.com/VolunteeringCEV/>



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